

SNAAPS_v1.0.netcanvas



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SCHEMA VERSION:7

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10. Who Knows Who
11. Conflict in Your Network
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14. ==FOR OFFICIAL USE. NOT PART OF INTERVIEW== Contact Info to Collect
15. Contact Information
16. Conclusion
17. Interviewer Notes

CODEBOOK

Ego

NODE TYPES

 Person

 Org

EDGE TYPES

 KnowsOtherNetworkMember

 ConflictWithOther

ASSETS

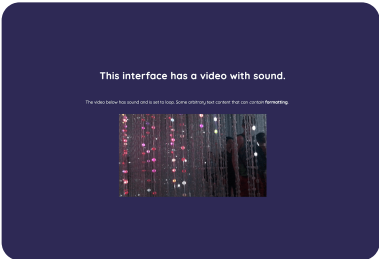
NETWORK

ServiceProvidersList.csv

ServiceProvidersList.csv

1

README: Information about this protocol template



PAGE HEADING

Information about this template

ITEMS

BLOCK SIZE	LARGE
TYPE	Text
CONTENT	Social Network Assessment for Adult Protective Services (SNAAPS) Older adults' social networks are central to their well-being — and to understanding their risk for abuse, neglect, and exploitation. Yet practitioners who work with older adults rarely have structured tools to systematically map and interpret the relational information they gather during client encounters. This protocol was developed by University of Texas at Arlington's Social Networks for Social Good Laboratory to help change that. Working in collaboration with Adult Protective Services staff from a North Texas region and Laura Carter from the McWilliams School of Biomedical Informatics at UT Health Science Center at Houston, and with funding support from the National Institute on Aging (1R01AG089193), we developed a prototype Network Canvas interview protocol for gathering social network data from older adult clients. The tool is designed for use by APS workers, social workers, first responders, and other service providers who assess and intervene on behalf of older adults' well-being. It surfaces relational risk and protective factors that are often invisible in standard assessments — including financial access patterns, conflict within the network, and the presence of highly involved individuals with limited connection to the client's broader support system. The protocol is freely available for download and may be retained, reused, revised, remixed, and redistributed without additional permissions, provided proper attribution is given. The protocol is licensed by Rebecca Mauldin under a Creative Commons Attribution 4.0 International License. Recommended citation: Mauldin, R. L., & Carter, L. E. (2026). Social Network Assessment for Adult Protective Services (SNAAPS) (Version 1.0) [Network Canvas protocol]. The University of Texas at Arlington. https://drive.google.com/file/d/1hmesH0DYztxFrd74XeUeCqY6YiYaLXM7/view?usp=drive_link

INTERVIEWER SCRIPT

2

Introduction

This interface has a video with sound.

The video below has sound and is a portrait video. Some accessibility, but content that can contain formatting.



PAGE HEADING

Introduction

ITEMS

BLOCK SIZE	SMALL
TYPE	Text
CONTENT	In this conversation, I'd like to learn about the organizations who have helped you with services and the people you know.

INTERVIEWER SCRIPT

3

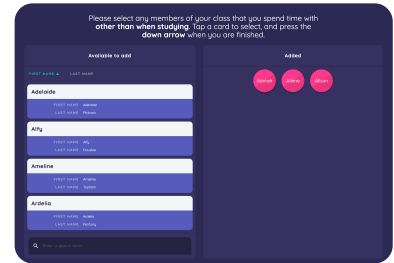
Service Organizations

SUBJECT



VARIABLES

ORG_USED_USES



DATASOURCE

TYPE

network

NAME

ServiceProvidersList.csv

PROMPTS

1. Which of these organizations provide you with services or have provided you with services in the past?

VARIABLE

VALUE



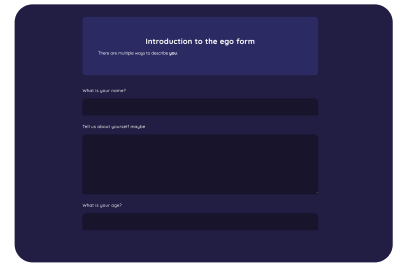
ORG_USED_USES

TRUE

INTERVIEWER SCRIPT

4

Estimated Network Size



INTRODUCTION PANEL

Estimated Network Size

I'd like to get a rough estimate of the size of your social network. Think about all the people you know, who know you by sight or by name, and you have interacted with in the past year or could have if you had wanted.

FORM

VARIABLE



EST_NETWORK_SIZE

COMPONENT

Text

PROMPT

How many people would you guess this is?

INTERVIEWER SCRIPT

5

People You Know

SUBJECT	 Person
VARIABLES	EMERG_CONTACT, FAMILY, FRIEND, FRST_NAMED, HLTH_PROF, IMP_PERS, KNOWS_FROM_RELIG, LIVES_WITH, MNTL_HLTH_PROF, NAME, NEIGHBOR, OTH_ACQ, PPL_FROM_ORGS, SOC_SERV_PROF, WORK_VOL



QUICK ADD

VARIABLE	 NAME
TYPE	text

PANELS

- | | |
|-------------|-------------------------------|
| TITLE | People you have already named |
| DATA SOURCE | <i>Existing network</i> |

PROMPTS

- Name the people you know (who know you by name or by sight) who you've had contact with in the past year or could have had contact if you had wanted.

VARIABLE	VALUE
 FRST_NAMED	TRUE

- What about the people who live with you?

VARIABLE	VALUE
 LIVES_WITH	TRUE

3. What about the people who are your emergency contacts?

VARIABLE	VALUE
 EMERG_CONTACT	TRUE

4. What about people in your family? Siblings? Cousins? Children? Step-Children? Grandchildren? In-Laws? Parents?

VARIABLE	VALUE
 FAMILY	TRUE

5. What about friends?

VARIABLE	VALUE
 FRIEND	TRUE

6. What about neighbors?

VARIABLE	VALUE
 NEIGHBOR	TRUE

7. What about people at church, synagogue, mosque, or temple, etc.?

VARIABLE	VALUE
 KNOWS_FROM_RELIG	TRUE

8. What about people at places you often go (e.g., bank, restaurants/bars, stores)?

VARIABLE	VALUE
 WORK_VOL	TRUE

9. What about people from places like work, civic clubs, neighborhood centers, volunteering, etc.?

VARIABLE	VALUE
 PPL_FROM_ORGS	TRUE

10. What about people employed by public or social service agencies? Case managers? Social workers?

VARIABLE	VALUE
 SOC_SERV_PROF	TRUE

11. What about health professionals (e.g., doctors, dentists, home health workers, nurses)?

VARIABLE	VALUE
 HLTH_PROF	TRUE

12. What about professionals for your mental/emotional health (e.g., counselors, support group leaders)?

VARIABLE	VALUE
 MNTL_HLTH_PROF	TRUE

13. What about any other important people in your life?

VARIABLE	VALUE
 IMP_PERS	TRUE

14. Is there anyone else? Any other acquaintances?

VARIABLE	VALUE
 OTH_ACQ	TRUE

INTERVIEWER SCRIPT

6

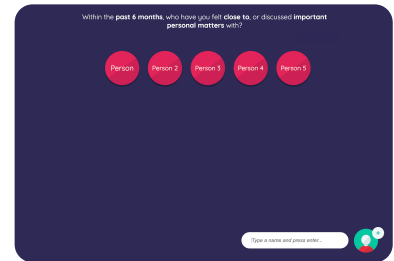
People Who Support You

SUBJECT



Person

VARIABLES

SUPP_EMOT, SUPP_HLTH, SUPP_INFO, SUPP_TANG,
SUPPORT

QUICK ADD

VARIABLE



SUPPORT

TYPE

text

PANELS

1.

TITLE

People you have already named

DATA SOURCE

Existing network

PROMPTS

- Who provides you with emotional support (is kind or considerate toward you, cheers you up, helps you feel better)?

VARIABLE



SUPP_EMOT

VALUE

TRUE

- Who provides you with assistance (favors, material support, helps with something that you could not do on your own)?

VARIABLE



SUPP_TANG

VALUE

TRUE

3. Who provides you with helpful advice or information or makes useful suggestions?

VARIABLE	VALUE
 SUPP_INFO	<i>TRUE</i>

4. Who helps you with healthcare matters (comes to appointments with you, provides information to your healthcare providers, helps you with medicine)?

VARIABLE	VALUE
 SUPP_HLTH	<i>TRUE</i>

INTERVIEWER SCRIPT

7

People Involved with Your Financial Affairs



SUBJECT



Person

VARIABLES

FIN_ACCESS, FIN_JOINT, FIN_POA,
FINANCE_INVOLVE

QUICK ADD

VARIABLE



FINANCE_INVOLVE

TYPE

text

PANELS

1.

TITLE

People you have already named

DATA SOURCE

Existing network

PROMPTS

- Who helps you manage your financial accounts or bill paying?
- Who takes you to the bank, goes with you to the bank, or provides information to the bank for you?
- Whose name is on any of your financial accounts -or- who has any of their money in any of your accounts?

VARIABLE



FIN_JOINT

VALUE

TRUE

- Who has access to any of your financial accounts, debit cards, or credit card accounts?

VARIABLE



FIN_ACCESS

VALUE

TRUE

- Who withdraws money from any of your accounts, with or without your permission?

6. Who has power of attorney (or similar authority) for your finances?

VARIABLE	VALUE
 FIN_POA	<i>TRUE</i>

INTERVIEWER SCRIPT

8

How Often Do You Interact with the People You Know

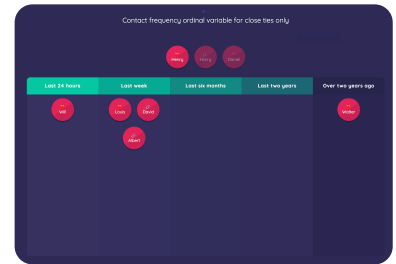
SUBJECT



Person

VARIABLES

FREQ_INTERACT



PROMPTS

1. How often do you interact with this person? (by phone, email, text, social media, or other). Pick the best choice.

VARIABLE



FREQ_INTERACT

INTERVIEWER SCRIPT

9

Type of Family Member

SUBJECT



Person

VARIABLES

FAM_REL_TYPE, FAM_REL_TYPE_OTH, FAMILY



NETWORK FILTERING

RULES



Person

where



FAMILY

is exactly equal to **true**

PROMPTS

- How is this person related to you?

VARIABLE



FAM_REL_TYPE

OTHER VARIABLE



FAM_REL_TYPE_OTH

OTHER VARIABLE PROMPT

Please specify

OTHER OPTION LABEL

Other

INTERVIEWER SCRIPT

10

Who Knows Who

SUBJECT



Person

VARIABLES

LAYOUT



PROMPTS

1. To the best of your knowledge, which people both know each other by sight or by name?

LAYOUT VARIABLE



LAYOUT

CREATES EDGE



KnowsOtherNetworkMember

ALLOW HIGHLIGHTING

FALSE

BEHAVIOURS

AUTOMATIC LAYOUT ENABLED

TRUE

INTERVIEWER SCRIPT

11

Conflict in Your Network

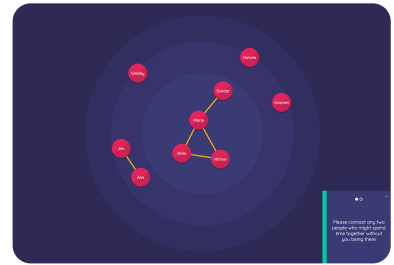
SUBJECT



Person

VARIABLES

CONFLICT_WITH_CLIENT, LAYOUT



PROMPTS

1. Some people don't get along, have concerns about others, avoid people, don't enjoy spending time with others, or just don't trust them. Which people have these types of relationships?

LAYOUT VARIABLE



LAYOUT

CREATES EDGE

ConflictWithOther

ALLOW HIGHLIGHTING

FALSE

2. What about you? Who do you have these types of difficult relationships with (sometimes or always)?

LAYOUT VARIABLE



LAYOUT

ALLOW HIGHLIGHTING

TRUE

HIGHLIGHT VARIABLE



CONFLICT_WITH_CLIENT

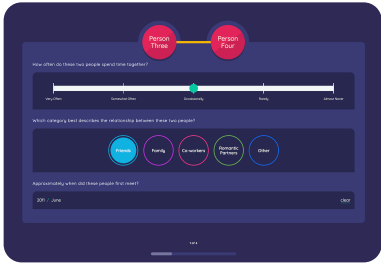
BEHAVIOURS

AUTOMATIC LAYOUT ENABLED

TRUE

INTERVIEWER SCRIPT

SUBJECT	 ConflictWithOther
VARIABLES	NETWORK_PROB_EXPLAIN



INTRODUCTION PANEL

Description of Difficult Relationships

Thanks for the information you provided us about people you know who may have difficult relationships with each other. For each of those relationships, I will ask you to describe the situation.

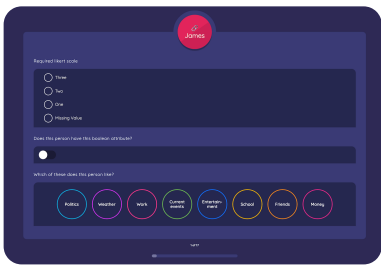
FORM

VARIABLE	COMPONENT	PROMPT
 NETWORK_PROB_EXPLAIN	TextArea	Earlier you mentioned these two people sometimes or always have some type of difficulty or issue in their relationship. Please explain the situation.

INTERVIEWER SCRIPT

13

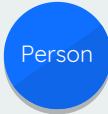
Nature of Difficulty WITH Network Member



SUBJECT	 Person
VARIABLES	CONFLICT_WITH_CLIENT, CONFLICT_WITH_CLIENT_EXPLAIN

NETWORK FILTERING

RULES

 Person where  CONFLICT_WITH_CLIENT is exactly equal to **true**

INTRODUCTION PANEL

Difficulty with Network Member

You mentioned that you have someone in your network with whom you sometimes have a challenging relationship. Please provide information about the situation.

FORM

VARIABLE	COMPONENT	PROMPT
 CONFLICT_WITH_CLIENT_EXPLAIN	TextArea	Describe the ways in which your relationship with this person can be difficult.

INTERVIEWER SCRIPT

14

==FOR OFFICIAL USE. NOT PART
OF INTERVIEW== Contact Info to
Collect

SUBJECT



Person

VARIABLES

REQUEST_CONTACT_INFO



PROMPTS

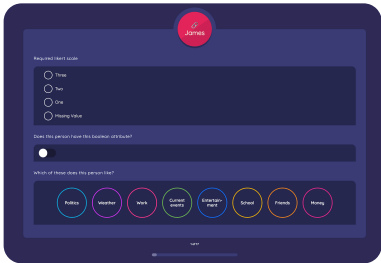
1. ==FOR OFFICIAL USE. NOT PART OF INTERVIEW== Select the people whose contact information we want to collect.

VARIABLE



REQUEST_CONTACT_INFO

INTERVIEWER SCRIPT



SUBJECT



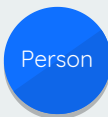
Person

VARIABLES

CONTACT_INFO, REQUEST_CONTACT_INFO

NETWORK FILTERING

RULES



where



REQUEST_CONTACT_INFO

includes

Yes

INTRODUCTION PANEL

Contact Information

Please provide me with any contact information you have for the following people:

FORM

VARIABLE



CONTACT_INFO

COMPONENT

TextArea

PROMPT

If you needed to get in touch with this person, how would you? Provide any specifics such as telephone number, address, email, etc.

INTERVIEWER SCRIPT

This interface has a video with sound.

The video below has sound and is not a still. Some accessibility tool content that can contain formatting



PAGE HEADING

Thanks!

ITEMS

BLOCK SIZE	SMALL
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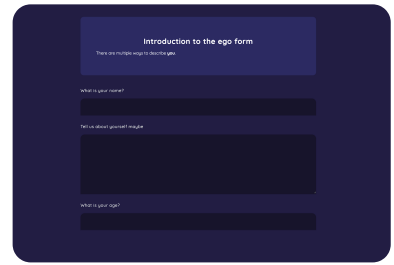
TYPE	Text
------	------

CONTENT	Thank you for your time and information.
---------	--

INTERVIEWER SCRIPT

17

Interviewer Notes



INTRODUCTION PANEL

Interviewer Notes

Enter any notes you have here.

FORM

VARIABLE



NOTES

COMPONENT

TextArea

PROMPT

Notes:

INTERVIEWER SCRIPT

Ego

Name		Type	Used In
	EST_NETWORK_SIZE	text	Estimated Network Size
	NOTES	text	Interviewer Notes



Person

Name	Type	Used In												
R/B CONFLICT_WITH_CLIENT	boolean	Conflict in Your Network Nature of Difficulty WITH Network Member												
ID CONFLICT_WITH_CLIENT_EXPLAIN	text	Nature of Difficulty WITH Network Member												
ID CONTACT_INFO	text	Contact Information												
R/B EMERG_CONTACT	boolean	People You Know												
4 dots FAM_REL_TYPE	categorycal <table><tr><th>VALUE</th><th>LABEL</th></tr><tr><td>1</td><td>Spouse or domestic partner</td></tr><tr><td>2</td><td>Significant other</td></tr><tr><td>3</td><td>Child or step-child</td></tr><tr><td>4</td><td>Sibling</td></tr><tr><td>5</td><td>Parent, step-parent</td></tr></table>	VALUE	LABEL	1	Spouse or domestic partner	2	Significant other	3	Child or step-child	4	Sibling	5	Parent, step-parent	Type of Family Member
VALUE	LABEL													
1	Spouse or domestic partner													
2	Significant other													
3	Child or step-child													
4	Sibling													
5	Parent, step-parent													
ID FAM_REL_TYPE_OTH	text	Type of Family Member												
R/B FAMILY	boolean	People You Know Type of Family Member												
R/B FIN_ACCESS	boolean	People Involved with Your Financial Affairs												
R/B FIN_JOINT	boolean	People Involved with Your Financial Affairs												

Name	Type	Used In												
FIN_POA	boolean	People Involved with Your Financial Affairs												
FINANCE_INVOLVE	text	People Involved with Your Financial Affairs												
FREQ_INTERACT	ordinal <table><tr><th>VALUE</th><th>LABEL</th></tr><tr><td>5</td><td>Daily</td></tr><tr><td>4</td><td>Weekly/bi-weekly</td></tr><tr><td>3</td><td>Monthly</td></tr><tr><td>2</td><td>A few times a year</td></tr><tr><td>1</td><td>Yearly or less</td></tr></table>	VALUE	LABEL	5	Daily	4	Weekly/bi-weekly	3	Monthly	2	A few times a year	1	Yearly or less	How Often Do You Interact with the People You Know
VALUE	LABEL													
5	Daily													
4	Weekly/bi-weekly													
3	Monthly													
2	A few times a year													
1	Yearly or less													
FRIEND	boolean	People You Know												
FRST_NAMED	boolean	People You Know												
HLTH_INVOLVE	text													
HLTH_PROF	boolean	People You Know												
IMP_PERS	boolean	People You Know												
KNOWS	text													
KNOWS_FROM_RELIG	boolean	People You Know												

Name	Type	Used In						
 LAYOUT	layout	Who Knows Who Conflict in Your Network Conflict in Your Network						
 LIVES_WITH	boolean	People You Know						
 MNTL_HLTH_PROF	boolean	People You Know						
 NAME	text	People You Know						
 NEIGHBOR	boolean	People You Know						
 OTH_ACQ	boolean	People You Know						
 PPL_FROM_ORGS	boolean	People You Know						
 REQUEST_CONTACT_INFO	categorycal <table><tr><th>VALUE</th><th>LABEL</th></tr><tr><td>0</td><td>No</td></tr><tr><td>1</td><td>Yes</td></tr></table>	VALUE	LABEL	0	No	1	Yes	==FOR OFFICIAL USE. NOT PART OF INTERVIEW== Contact Info to Collect Contact Information
VALUE	LABEL							
0	No							
1	Yes							
 SOC_SERV_PROF	boolean	People You Know						
 SUPP_EMOT	boolean	People Who Support You						
 SUPP_HLTH	boolean	People Who Support You						
 SUPP_INFO	boolean	People Who Support You						

Name	Type	Used In
A/B SUPP_TANG	boolean	People Who Support You
CD SUPPORT	text	People Who Support You
A/B WORK_VOL	boolean	People You Know



Org

Name		Type	Used In
R/B ORG_HRD_OF		boolean	
R/B ORG_TRIED_USE		boolean	
R/B ORG_USED_USES		boolean	Service Organizations



KnowsOtherNetworkMember

Name	Type	Used In
------	------	---------

No variables to display.



ConflictWithOther

Name	Type	Used In
 NETWORK_PROB_EXPLAIN	text	Nature of Difficulty AMONG Network Members

Resource Library

Network

NAME	ServiceProvidersList.csv
TYPE	Network
VARIABLES	organization_program, phone, website

NAME	ServiceProvidersList.csv
TYPE	Network
VARIABLES	name, phone, website